

PARK RULES

Booking Terms and Conditions

View our full Terms and Conditions page online [here](#).

City of Gold Coast Subordinate Local Law No. 9.2 (Public Camping Areas) 2008

Gold Coast Tourist Parks operate under the City of Gold Coast Subordinate Local Law No. 9.2 (Public Camping Areas) 2008.

View the [Subordinate Local Law No. 9.2](#).

Licensees and Responsibilities

- A licensee ie. a registered site occupant, and members of his family or household and his guests, agents and invitees (hereafter called the "licensee") shall not use his site for any purpose that may be illegal or damaging to the reputation of the Licensor or his agents or occupiers of other sites, or which may interfere with the peaceful enjoyment of another site by its occupiers, or which may interfere with the general management of the Park.
- The person whose name appears on the official receipt is deemed to be the licensee and is responsible for the conduct of all members of the party and visitors.

Fees

- All fees must be paid in advance.
- Site fees are calculated from 11.00am (ensuites from 12.00pm) of the day of arrival to 10.00am of the day of departure.
- On-site accommodation fees are calculated from 2.00pm of the day of arrival to 10.00am of the day of departure.
- Unless alternate prior arrangements have been made with the Park Managers, occupancy exceeding the above stated hours, will be charged as an additional day.
- Visitors staying overnight must be paid for in advance at the prescribed fee.

Vehicles

- Fees charged are for one vehicle per site.
- Additional vehicles, including boat and trailers and overnight visitor's cars, shall be admitted only with the prior approval of the Park Managers, subject to suitable parking space being available and pre-payment of a fee prescribed for additional vehicles.
- The SPEED LIMIT for all vehicles in the park is 8km/h. Any breach of this rule will result in vehicles being required to park in visitors' car parking.
- Pedestrians have right of way at all times.
- Major caravan or vehicle repairs are not permitted in the park. Any requirement to undertake minor repairs or maintenance on the site must have the prior approval of the Park Managers.
- Unregistered motor vehicles are not permitted in the Park.
- Vehicle washing is permitted (subject to applicable water restrictions) only in the designated area. Subject to specific approval by the Park Management and prevailing ground and weather conditions, caravans and cars may be washed on site provided that heavy or corrosive solvents are not used and that there is no resultant deposit of road trash or petroleum products.

Boom Gates

- Entry and exit through the Park's boom gates using the PIN system is restricted to the specific vehicles for which the PIN has been issued. When detected, use of the PIN for the entry/exit of unauthorised vehicles will result in the withdrawal of the facility from the guest to whom it was originally granted.
- Guests and tenants should advise Park office of any requirement to admit medical, community services or trade vehicles on their behalf.

Electrical Supply

- Only 15 amp power cords with 15 amp terminals at each end shall be used to connect moveable dwellings to the Parks' electrical supply outlets. The recommended maximum length of cord is 15 metres.
- Electricity will only be supplied to tents and camper trailers without fixed inlet points where an approved earth leakage safety cut out device is connected to the main supply line.

Pets

- Animals, other than those required by law and no more than two small caged birds per site, are not permitted in the Park.
- Dog friendly powered site accommodation is available on application, at Jacobs Well and Kirra Beach Tourist Parks.
- [Conditions](#) apply.

Children

- Parents/guardians are responsible for the children in their care in the Park and are required to supervise their behaviour.
- Children under the age of six years are not permitted in the showers, toilets or laundries unless attended by an adult or teenage person.
- Children under the age of ten years are not permitted in the swimming pool enclosure unless attended by an adult or competent teenage swimmer.

Bicycles, skateboards, roller skates and roller blades

- The riding of skateboards, roller skates and blades is strictly prohibited in the Park.
- Subject to normal road rules, bicycles may be ridden on the Park roads but NOT on pathways or grassed areas. Effective front and rear lighting is mandatory on bicycles ridden after dark and BMX-type activities are not permitted at any time.
- Bicycles are subject to the same speed limit as motor vehicles in the Park.
- The registered site holder/licensee is responsible for the control of any bicycle rider residing on or visiting his site and is liable for any claim, suit, action or demand that may be brought against the rider, Park Managers, or the City of Gold Coast resulting from injury or death or property damage of any guest, tenant or visitor to the Park, caused by the rider of the bicycle.

Operating Hours

- Park Office: 7.30am – 7.30pm
- Park Office opening hours may be longer at some parks, or during busier periods. Guests to please check with reception staff.

Site Care and Maintenance

- The site allocated to the licensee must be kept clean and tidy at all times in line with management standards.
- No surplus equipment or property is to be left on the ground outside or under tents, caravans, annexes or relocatable homes.
- Temporary clothes lines are not permitted.
- Sullage water and sewage shall be discharged into the sewer inlet points provided.
- Waste pipes and drains shall not be used for any purpose other than those for which they were constructed and no sweepings or rubbish or other unsuitable substance shall be deposited therein. Any damage or blockage to such waste pipes or drains from misuse or negligence shall be the responsibility of the licensee whether the same is caused by his own actions or those members of his household or his servants or agents or tenant or guests.
- Removal of or damaging trees and shrubs is prohibited.

- The licensee shall not paint, affix or display any signs, notices, posters, placards, banners or like matter to or on part of his dwelling or the site or fixtures on the site without the prior consent of the Park Management.
- On departure, the licensee shall remove all rubbish and surplus materials and leave the site in a clean and tidy condition.

Noise

- Undue noise is prohibited at all times.
- No licensee may make or permit any objectionable noise in the Park thereby interfering with the peaceful enjoyment of the other occupiers, those having business with them or of any person lawfully using the common property.
- All musical instruments, radios, sound recorders and amplifier television receivers and the like shall be controlled so that the sound arising from it is reasonable and does not cause annoyance to other occupiers.
- Licensees shall not conduct social gatherings on their site or elsewhere in the Park, which gives rise to any noise that interferes with the peace and quiet of any other occupier at any time of the day or night.
- Due quietness shall be observed when a licensee or his guest are entering or leaving the Park after 9.00pm or before 8.00am.

Using the Amenities

- Licensees and their guests are expected to exercise reasonable economies of time and materials when using the Park Amenities.
- Hot water taps must not be left running into unplugged tubs or basins.
- Showers must not be occupied for more than ten minutes per person and the shower must not be run for more than five minutes per occupancy.
- Day visitors are not entitled to use the showers without payment of the prescribed fee.
- Laundry must be removed from the washing machines and clothes dryers as soon as possible after the cycle is completed.
- Children are not permitted to play in the Amenities blocks.
- Any faulty equipment, leaking taps or cisterns should be notified to the Park Managers as soon as is practical after they are detected.

Garbage Disposal

- All garbage must be placed in the receptacles or the areas provided for the purpose.
- In the interests of hygiene and to minimise offensive odours, all domestic rubbish must be wrapped or bagged before being placed in the collection bins.
- Recyclable materials should be placed in the designated containers. Please note the signs that indicate the materials that are suitable for deposit in the recycling bins.
- The Park garbage disposal facilities are not to be used for the dumping of disused furniture, white goods, machinery, car parts, building materials, large tree limbs and the like. Licensees are responsible for disposal of such items at authorised rubbish tips outside the Park.
- Littering is not acceptable behaviour in this Park.

Telephone Messages and Mail Delivery

- Mail delivered to the Park Office will be sorted and placed in alphabetical boxes in the Park Office, and is available for collection during office hours.

General

- Guests and tenants shall not waste water and shall ensure that all taps in their dwelling or on their site, are promptly turned off after use and have washers maintained in good order and condition. Please notify the Park Management of faulty taps that may be the Council's responsibility.
- Hawking of goods or services and religious canvassing is not permitted in the Park.
- Legitimate charity collections and sale of registered raffle and art union tickets in the Park, must have prior approval of the Park Managers and/or the Tourist Parks Co-ordinator and/or Council where appropriate.
- Open fires are not permitted except at Jacobs Well, where fires must be contained in a suitable receptacle approved by Park Management.
- Notwithstanding any restriction or amenity set out in the Park Rules herein above, all guests, tenants, their visitors and invitees shall observe the terms of any notice displayed by the Park Management or the Council of the City of Gold Coast or of any Statutory Authority affecting operations and activities in the Park.

Permanent Residents (Tenants)

- Subject to available supply cable capacity, relocatable homes should be hard wired to the supply. This work must be undertaken by a licensed electrician.
- Tree and shrub pruning may be permitted where the prior approval of the Park Managers has been obtained. Where a licensee considers a tree or trees to represent a safety hazard, he may request the Park Managers to have the Council's arborist assess the situation for appropriate remedial action.
- Any plants/trees placed and grown in the Park ground become fixtures of the Park and must be left in order when the site is vacated.
- Exterior potted plants are permitted on any site subject to the Park Manager's approval.
- In-ground planting of garden annual varieties requires the prior approval of the Park Managers.
- The use of lawn mowers and other motorised garden equipment and noisy power tools, is not permitted between the hours of 6.00pm and 8.00am.
- Garden refuse must not be placed in any of the garbage bins. With prior approval of the Park Managers, suitable pruning, grass cuttings, surplus soil and the like are to be placed in the areas designated for mulching and composting. Any material considered unsuitable must be disposed of as per d) above.
- Any buildings, structures, alterations or additions to the dwelling must be approved by the Park Managers and the Council's Building section. Application must be lodged in accordance with park procedures.
- The licensee shall maintain all buildings and structures on his allocated site, in good repair, safe condition and to a standard of appearance acceptable to the Park Management.
- The use of unattended garden hoses, sprinklers and sprinkler systems is not permitted.